

FIG. 1

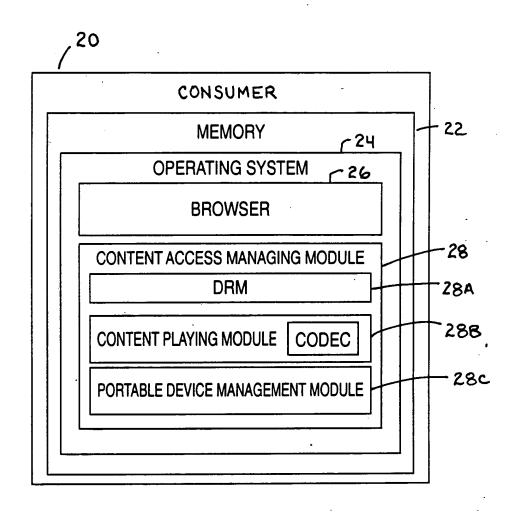


FIG. 2

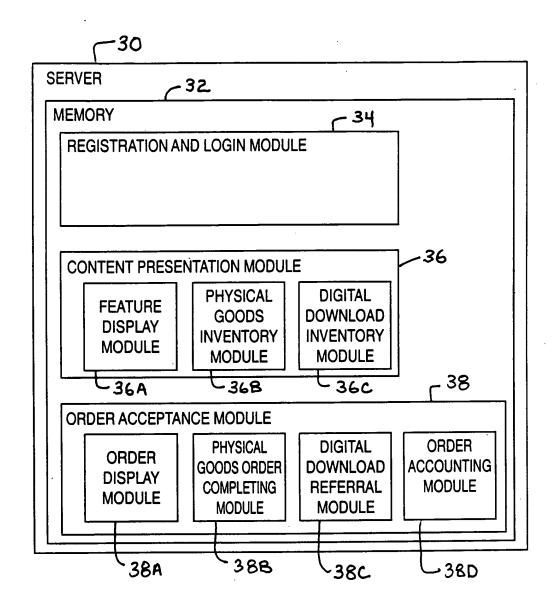


FIG. 3

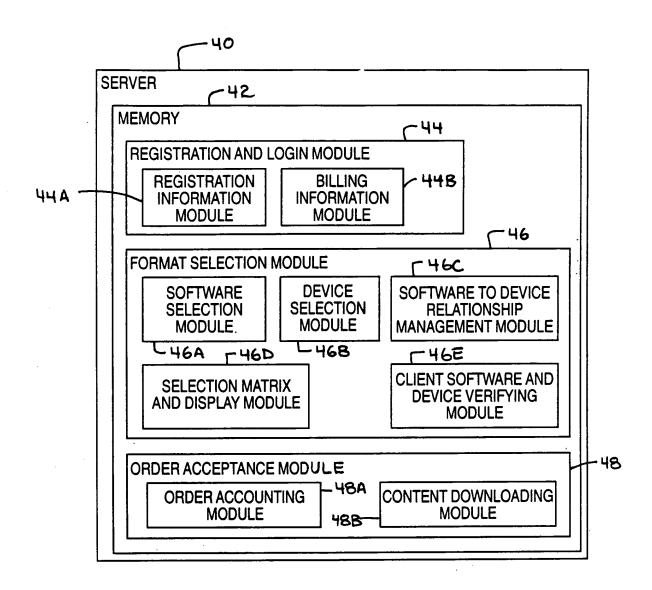


FIG. 4

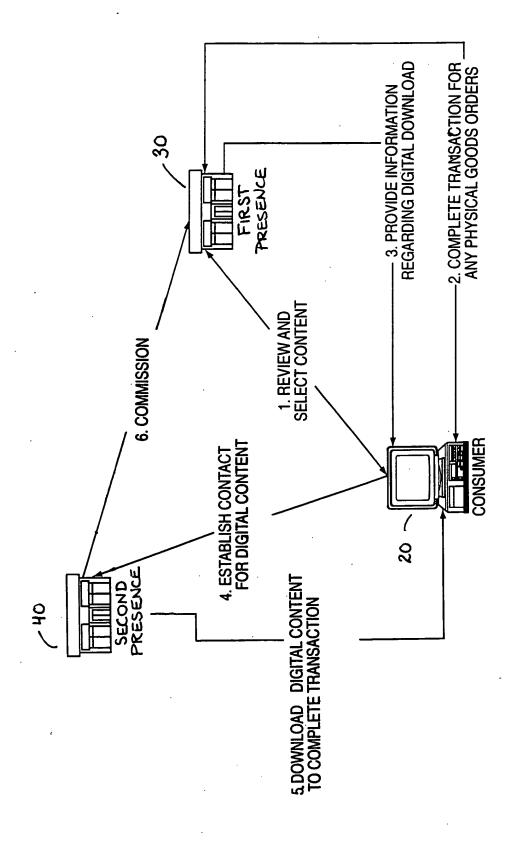


FIG. 5

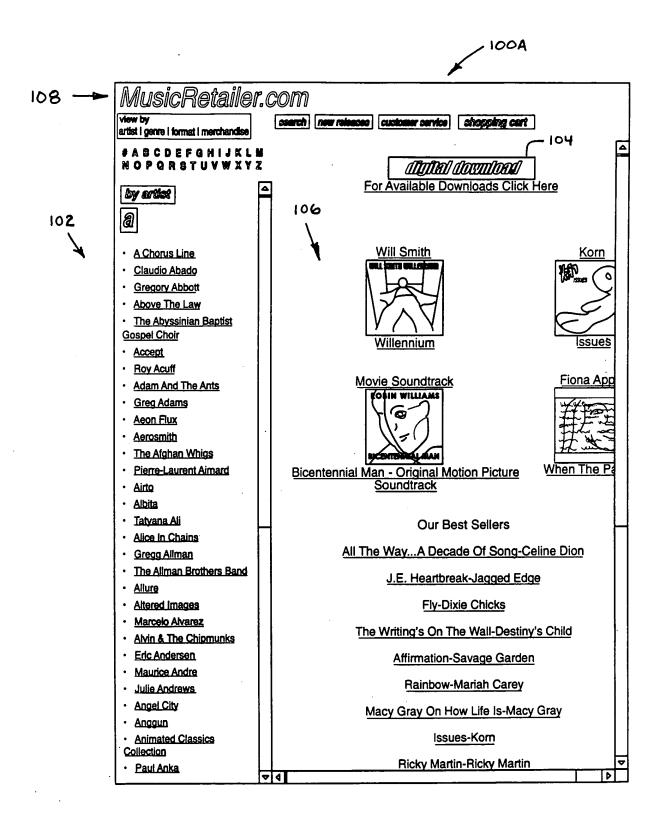


FIG. 6A

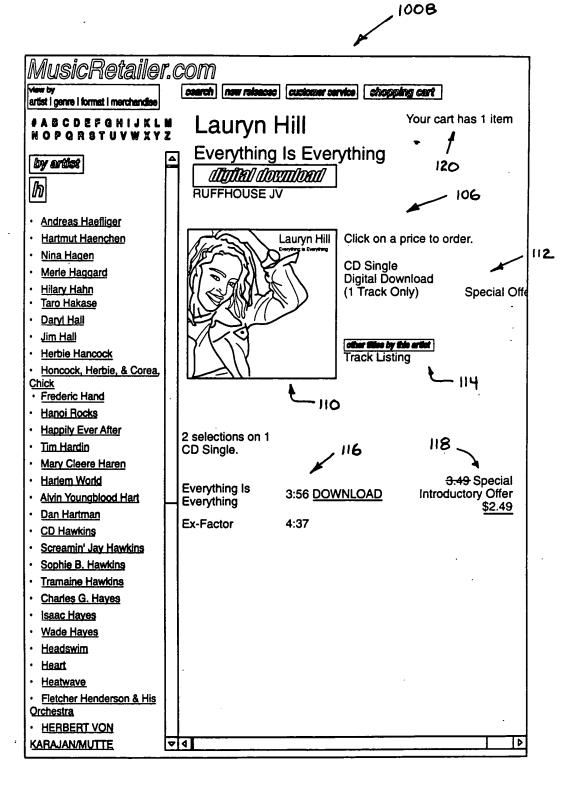


FIG. 6B

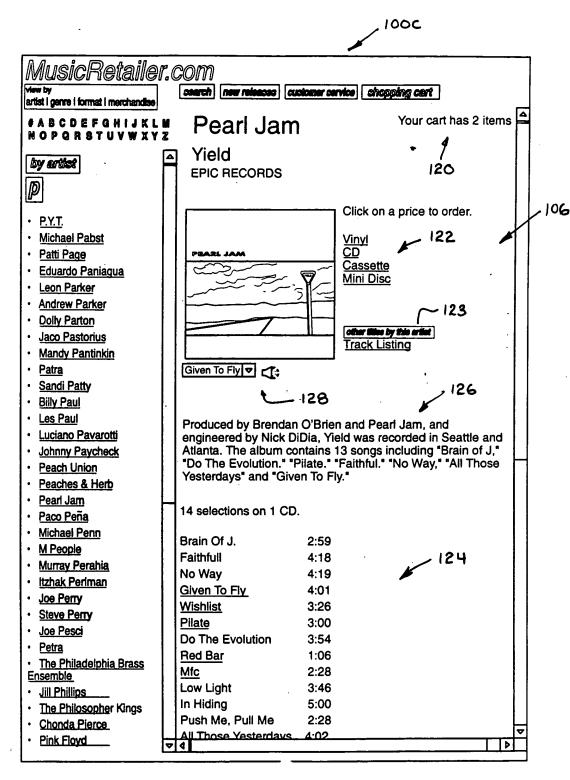


FIG. 6C

	, 100D	
MusiaDatailar	A A MA	
MusicRetailer.		
artist i genre i format i merchandise	courch new releaces customer service shopping cart	
*ABCDEFGHIJKLM	1	
NOPQRSTUVWXYZ	your current order for physical goods is as follows:	
by artist	price quantity subtotal	130
	product ID item	150
	68164EK Yield \$14.98 [\$14.9	
· P.Y.T.		
Michael Pabst	your current order for downloads is as follows: price quantity subtotal	
Patti Page	product ID item	132
• Eduardo Paniagua	06639USSM19 Everything Is \$2.49 1 \$2.49	
Leon Parker Andrew Parker	Everything	
Dolly Parton	To change an item's quantity, edit the number and press "Upda	
Jaco Pastorius	Order".	
Mandy Pantinkin		
• Patra	update order clear all [submit order]	
• Sandi Patty		
Billy Paul Les Paul	The total charges for your downloads are \$2.49. After confirming your physical	
Luciano Pavarotti	goods purchase, you will be instructed to complete your download transaction	
Johnny Paycheck	Shipments made within the U.S. only	
Peach Union	,	
• Peaches & Herb		
Pearl Jam Paco Peña	-	
Michael Penn		
• M People		
Murray Perahia		
Itzhak Periman		
• Joe Perry • Steve Perry		
· Steve Perry · Joe Pesci		•
Petra		
The Philadelphia Brass		
Ensemble Jill Phillips		
The Philosopher Kings		
Chonda Pierce		
• Pink Floyd	V 4	

FIG. 6D

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" buttom to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

	Order Sumr	nary	(Credit Card Information	`
	charges t	otal	Name:	John Q. Public	一
	Physical goods Total:	\$14.98	Number	************	
40	Тах:	\$0.90	Type:	Master Card	. \
	Shipping:	\$2.99	Exp:	Nov ▼ 2001 ▼)
	Physical goods sub Total:	\$18.87	.	كات الشاك	,
. (Download sub Total:	\$2.49			
ע בעו	Plus Applicable Sa	ales Tax:		•	
42 {	Download Total:	\$2.49			
<u> </u>	Sub Total:	\$21.51			
		Е	Billing Ad	ddress	
	First Name	e; John			
	Last Name	e: Public	2		- /
	Phone:	201-5	55-1234) 146
	Street:	1 Any	where Dr	rive	
	Apt:				
	City:	Yourt	own)
	State:	NEW J	ERSEY	▽ Zip: *****	•
i			submit	order]	

FIG. 6E

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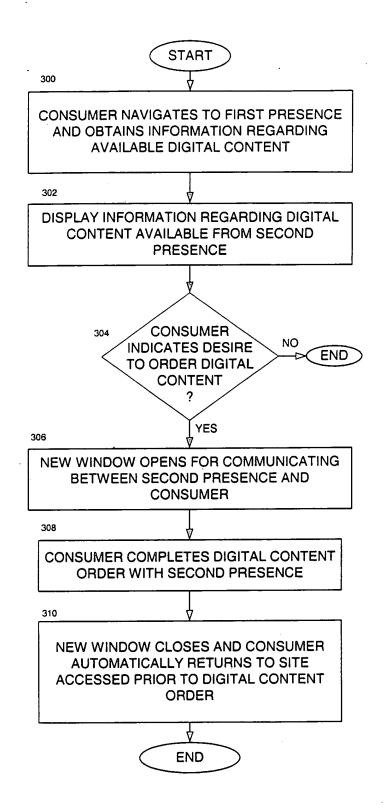


FIG. 7

		200A
202 -	SONY MIUSIC.	downloads
	1 registration	1 2 8 4

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

	NEW SONY MUSIC DOWNLOAD CUSTOMER	RETURNING SONY MUSIC DOWNLOAD CUSTOMER
(To receive your music downloads all fields must be completed.	To receive your music downloads all fields must be completed.
)	Your Name:	Email/ User ID:
1011	Email:	Password:
204	US Zip Code:	Login
- 1	Password:	1
	Passwords must be at least 6 characters.	
	Re-enter Password:	
\	Next	_.

FIG. 8A

			بهر (005)	
		MY MIUSIC.		Q (0		OS
	2	billing information			1 2 3 4	-
		Your order reference number is 722375 You have selected the following music			Please print this pa clicking the printer write down your or reference number we may better sen	icons, or der so theat
	\mathcal{C}	artist titl	e			cost
208	\	Lauryn Hill Ev	erything is Everythin	9		\$2.49
-, -		I would like to receive more information on this artist.			Sub-Total	\$2.49
		· •		-	Sales Tax	\$0.00
		<u>_210</u>			Grand Total	\$2.49
	1	BILLING INFORMATION To receive your music downloads all require	d (°) fielde must be	-		
	- (completed.	a () neids mast be		Please Note	•
		Credit Card: (a)	• <u>•</u>	t	our credit card has een charged for yo nusic downloads.	not yet our
_)	Name on Card:	*			
212		Card Number: Expiration: 01 ♥ 2000 ♥ * Address:	•	s S ii C	This site uses the ind ecurity feature called sockets Layer protoce n order to further pro- tredit card and person formation between to prowser and our services.	d Secure ol ["SSL"] tect your nal your
	1	City:	•			
		State: Alabama	▽.			
	1	U.S. Zip Code:			- 214	
	1			•		
	'	Ne Ne	ext			
		You will be able to return to this session for we have sent you with your account informs		cessary	by using the link in	the email
	•					

FIG. 8B

	200c
SONY MIUSICI	of the state of th
3 choose format	1 2 3 4

CHOOSE FORMAT

Click below to select the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

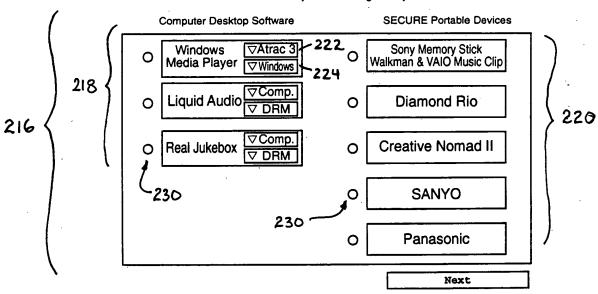
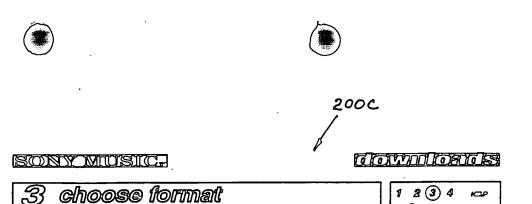


FIG. &C



CHOOSE FORMAT

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

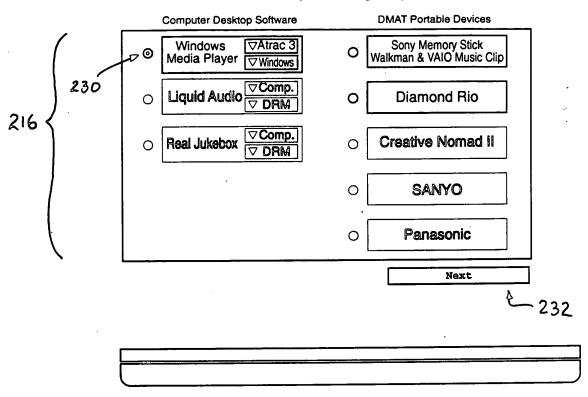


FIG. 8D



Continue

downloads

3 choose format

1 2 3 4 100

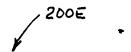
You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed. You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.



FIG. 8E



downloads

3 choose format

1 2 3 4 1

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

Please Note: Your credit card has not yet been charged for your music downloads.

Your may now click the 'Complete Purchase' button to be able to downoad your songs.

Complete Purchase 236

FIG.8F



200F

downloads

4 download songs

1 2 3 4

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist

title

time file size

Lauryn Hill

Everything is Everything

3:56 3.88 MB

Download Song

220

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	 Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

FIG.8G